

COSENTINO, S.A. SENSa® WITH SENGUARD® RESIDENTIAL LIMITED TRANSFERRABLE 15-YEAR WARRANTY FOR NORTH AMERICA

Cosentino, S.A. warrants to the owner-occupants of installed SenSa® natural stone countertops treated with SenGuard® (“SenSa® Countertops”), that for a period of fifteen (15) years from the date of the original installation of the SenSa® Countertops in your single family residential home, that the SenSa® Countertops will be stain resistant to common food and beverage liquids. In the event that staining occurs from common food and beverage liquids during the warranty period, Cosentino, S.A. will repair or help in repairing the stained SenSa® Countertops.

WHAT THIS LIMITED TRANSFERRABLE 15-YEAR WARRANTY COVERS:

- This warranty covers SenSa® Countertops that have been treated with SenGuard® that have been purchased from an Authorized SenSa® Installer or Dealer (“Authorized Installer”) and have been permanently installed in your single family residence by an Authorized Installer.
- This warranty covers SenSa® Countertops that have been maintained according to the SenSa® with SenGuard® Care and Maintenance Guide. You may request copies of the Guide from your Authorized Installer or by visiting www.sensabycosentino.com.
- This warranty covers claims made by the original owner and future owners, provided that this warranty was transferred pursuant to the transfer procedures set forth below.

WHAT THIS LIMITED TRANSFERRABLE 15-YEAR WARRANTY DOES NOT COVER:

- This warranty does not cover defects caused by improper fabrication or improper installation.
- Because SenSa® Countertops are natural stone, they are subject to veining and slight variances including but not limited to color variances or changes, shade, particle structure, surface irregularities, gloss level, fissures, pits or other variances that naturally occur in the stone. Certain colors may be more susceptible to potential natural color changes. Please contact a Cosentino, S.A. Authorized Installer for information on specific colors. In addition, markings may occur in natural stone from the natural oxidation of the stone or spots from chemical abuse. The color variances and markings described in this provision are not covered.
- This warranty does not cover any additional or supplemental repairs or modifications such as, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair the SenSa® product covered under this warranty; such other repairs and modifications shall be the responsibility of the customer.
- This warranty does not cover SenSa® Countertops that have not been paid for in full.
- This warranty does not cover SenSa® Countertops that have been exposed to abnormal use or conditions, or abuse in any way. “Abnormal use or conditions” include, but are not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or uneven exposure to weather conditions, physical or chemical abuse, acid etching, damage from improper care and maintenance or damage from chipping, cracking, impact damage or breaking.
- This warranty does not cover seam performance.
- This warranty does not cover SenSa® Countertops that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- This warranty does not cover “commercial uses” including, but not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels, or apartment complexes.
- This warranty does not cover temporary marks on the SenSa® Countertops including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils.
- This warranty does not cover damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural settling or movement, acts of vandalism, or accidents.

REGISTRATION, ACTIVATION, TRANSFERING AND OBTAINING SERVICE:

To activate your registered warranty, or to obtain a Transfer of Ownership form, please visit www.cosentinowarranty.com or call or write to Cosentino, S.A.’s North American distributor at the phone number or address below. **You must activate your warranty within sixty (60) days of installation to be eligible under this warranty. To transfer this warranty, you must complete, sign and send the Transfer of Ownership form to cs@cosentinogroup.net within sixty (60) days of the transfer of your home.** To obtain the best service under this warranty, contact the source from whom the SenSa® Countertop was originally purchased. In order to obtain service under this warranty, you must permit Cosentino North America’s authorized agents to inspect your SenSa® Countertop at your residence. You must reasonably cooperate with the Authorized Installer and Cosentino North America’s agents in the efforts to service this warranty. For more information about this warranty, please visit www.cosentinowarranty.com. For additional information contact:

Cosentino North America
SenSa® with SenGuard®
2245 Texas Drive, Suite 600
77479 Sugar Land, Texas
Attn: Warranty Administrator
(1 281-494-7277)
Email: cs@cosentinogroup.net

In no event shall Cosentino North America or Cosentino, S.A. be liable in either tort or contract for any loss of direct, consequential, punitive or incidental damages, or any similar damages, including but not limited to loss profits damages, arising out of the use or inability to use the product for residential applications covered by this limited warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply. Neither Cosentino North America nor Cosentino, S.A. make any other warranty, representation or guarantee, express or implied, with respect to SenSa® Countertops for residential use, except as expressly stated herein. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from province to province. This is the only warranty offered by Cosentino, S.A. for SenSa® Countertops for residential applications. No one other than Cosentino, S.A. is authorized to make any warranty or promise with respect to SenSa® Countertops.